

Studio Experience Cinema 13HD

Cannot Turn Projector Off Using POWER Button

1. Press POWER button. The message "POWER OFF?" will appear. Press the POWER button again to turn off lamp. The fan will run for approximately 1-3 minutes to cool the lamp. In order to turn off the projector completely, the MAIN ON/OFF switch needs to be turned off.

It is highly recommended that the fan be allowed to run to cool the lamp assembly before restarting projector.

No Image

1. Is the unit receiving power?
2. Is the projector turned on?
3. Has the Lamp Power (ON-OFF) button been pressed?
4. Are cables connected to the computer properly?
5. Is the computer turned on?
6. Is the lens cap off?
7. Has the POWER button been pressed?
8. Has the "NO SHOW" BUTTON on the remote has been pressed?
9. Check for bent pins on all cables and connections.
10. Reseat the lamp assembly. Be sure that the power cord is disconnected and unit has cooled down before, accessing the lamp chamber.

Only Studio Experience Screen Shows

1. Check cables to be sure that they are connected properly.
2. Is the correct source/mode selected?
3. If you are using a PC laptop, make sure the external monitor port is activated. (You may need to consult the laptop's manual or Technical Support for that manufacturer for the correct key combination.)
4. If you are using a Macintosh PowerBook, make sure that Video Mirroring or Simulscan is turned on in the control panel "PowerBook Display".
5. Turn entire system off (computer and projector), and turn on in the correct order: projector, monitor (if looped through), and then computer.
6. If you are using a VCR, with the Cinema 13HD, is there a tape in the VCR? Have you pressed; "Play" on the VCR? Is the tape rewound?

7. If you are using a DVD or HDTV signal and connecting via component video, is your DVD set up for 480i, 480p, 575i, 720p, 1035i or 1080i, output?
8. Has the projector been set to the appropriate video setting?

Image Won't Focus

DO NOT ADJUST THE LENS BY HAND! DOING THIS CAN DAMAGE THE FOCUS AND ZOOM MOTORS!

1. Adjust the projector by using the FOCUS controls on the projector or remote.
2. Adjust the projector by using the ZOOM controls on the projector or remote.
3. Verify that the Digital Zoom feature is turned off in the Screen Mode.
4. Move the projector further or closer to the screen.

Wavy Lines, Shimmering – Computer Only

1. Press the AUTO PC ADJ. BUTTON on the top of the projector or on the remote. If the items in the AUTO IMAGE menu are “ON” they are adjusted automatically.

No Red, Blue, or Green; Too Much Red, Blue, Green

Always check for bent pins before adjusting values on the menu items.

1. Press the NORMAL button on top of the projector to return to factory presets.
2. Press the MENU BUTTON and the ON-SCREEN MENU will appear.
3. Press the POINT LEFT/RIGHT BUTTON(s) to move the red frame pointer to the item you want to adjust. (Contrast, Brightness, White Balance {RED}, White Balance {Green}, White Balance {Blue} or Gamma.
4. Adjust each level by pressing the POINT LEFT/RIGHT button(s)
5. To store your manually adjusted preset image, move the red frame pointer to STORE icon and press the SELECT button.
6. Select the QUIT icon to close the IMAGE menu.

Image and Menus Are Reversed and/or Upside Down

1. Press the MENU BUTTON and the ON-SCREEN MENU will appear.
2. Press the POINT LEFT/RIGHT button to move the red frame pointer to either, the CEILING or REAR icon and turn OFF or ON as needed. CEILING ON if ceiling mounted or REAR ON if rear projection. Turn both OFF if using on a table for front projection.

No Sound

1. Increase the volume.
2. Has the MUTE been activated? Press the MUTE button on the remote control, or turn Mute “off” in the SOUND MENU of the MAIN MENU, to off the muting function.
3. Make sure that the audio cables correspond to the correct source input.
4. Check to see if cables are secure.

Distorted Image, Rolling Lines /Bars, Strange Colors/Frozen Image (Computer Only)

1. Check the display settings on the computer. If the computer’s resolution is set to something greater than 1280x1024 on a PC, change the display settings. If you have difficulty, please call Technical Support.
2. The native resolution of the Cinema 13HD is 1366x768. The maximum resolution is 1280x1024. Note, however, that resolutions greater than 1024x768 up to 1280x1024 will be compressed to fit the screen.
3. Lower the computers refresh rate to 60-85 Hz. If you cannot specify a specific refresh rate, choose the “adapter default” setting to lower the refresh rate.
4. Ensure that the computer is sending a strong signal to the projector. If you are using a laptop computer, do not use battery power. Also ensure that all screen savers and power-saving devices are turned off.
5. If the image has keystone distortion, correct the image with the digital keystone correction.
6. If image is frozen, press the freeze button to unfreeze image.

Distorted Image (Video Only)

1. If image is not what is desired, press the MENU BUTTON to bring up the On-Screen MENU.
2. Press the POINT LEFT/RIGHT BUTTON(s) to select SYSTEM and press the SELECT BUTTON. A pull down box listing video signal types will appear. Using the POINT DOWN BUTTON, move to the video type that corresponds to your VCR’s video signal, or select AUTO. Press the SELECT BUTTON to make your selection. (Note: NTSC is the composite video standard for North America.)
3. Press the MENU BUTTON to bring up the On-Screen MENU. Press POINT LEFT/RIGHT button(s) to move the red frame pointer to IMAGE ADJUST Menu Icon. Set PROGRESSIVE to ON if using an interlaced video signal. PROGRESSIVE cannot be selected when 480p, 575p or 720p is selected.

4. To switch between modes press the POINT UP/DOWN BUTTON (S) until the red arrow is next to the selection that you want. To select that mode press the SELECT (REAR CLICK) BUTTON.

Remote Control Not Working Unwired

1. Is the remote aimed at the projector?
2. Is the remote receiver blocked?
3. Remote is not designed to work as a remote mouse for a computer.
4. Replace batteries, or make sure batteries are inserted properly.
5. Remotes have a limited range. Be sure it is not being used too far from the projector. Maximum range with fresh batteries is about 20 ft in a darkened room.
6. Newer energy-saving fluorescent lights emit an infrared signal that can interfere with remotes. Try turning room lights off.

Remote Control Not Working Wired

1. Is the wired connection secure on both ends?
2. Are the batteries in the remote fresh?
3. Remote cannot be used as a remote computer mouse

Lamp Replacement Indicator Light Is Lit

1. The lamp replacement indicator light on the top, front of the Cinema 13HD will come on at the end of the projection lamp's useful life. The Cinema 13HD will shut down the lamp for safety reasons at this time. The projection lamp should be replaced, following the instructions in the manual.
2. To reset the lamp Replace Counter, turn projector on, press the MENU button, press the POINT LEFT/RIGHT button(s) to move the red frame pointer to the SETTING icon. Press the POINT DOWN button and highlight "Lamp Counter Reset" then press SELECT. The message "Lamp replace counter reset?" is displayed. Move the pointer to [YES] and SELECT.